

As the holiday season approaches, it's a wonderful time to reflect on the accomplishments of the past year and look ahead to the opportunities that await us in the new one. On behalf of the CSRA Board, I want to extend my warmest wishes to you and your families for a joyous and peaceful Christmas.

This year has been one of growth, resilience, and collective effort. I am incredibly proud of the hard work and dedication shown by the Board, whose commitment to serving this organization has been unwavering. Their efforts have strengthened our foundation and paved the way for exciting developments in the coming year.

We are thrilled to share that significant upgrades to our systems and services are on the horizon. A new website will soon be launched, featuring a members-only portal designed to serve as a central hub for accessing resources, important updates, and member-focused information. This platform will improve communication and enhance your experience within the organization.

To further streamline our processes, a new incident management system will also be introduced. This system will allow members to submit comments, concerns, and incidents while providing a transparent tracking feature to ensure accountability and allow you to monitor the status of your submissions.

To ensure the continued growth and sustainability of CSRA, we are also exploring innovative revenue-generating opportunities. These initiatives will help support the financial health of the organization while enabling us to expand the programs and services we offer to our members.

As we celebrate the achievements of the past year, we look forward to the possibilities and progress the new year will bring. Your support, engagement, and dedication are what make CSRA such a vibrant and thriving community. Thank you for being an essential part of our journey.

Wishing you a Merry Christmas and a prosperous New Year. May this season bring you joy, peace, and renewed energy for the exciting year ahead.

## Warm regards,,

## Executives

President: Raj Jeerh | Vice-President: Amin Ladha Treasurer: Balvir Dhillon | Secretary: Salima Dharshi

## Directors

Andrew Savage | Arun Gupta | Dan Sidhu | Goldy Sekhon | Gurpreet Gill | Preetika Madaan Rajpreet Khaira | Roswin Grewal | Sarbdeep Baidwan | Tajj Singh | Tony Rocha